

AKAGERA AVIATION'S COMMITMENT TO PASSENGER HEALTH & SAFETY

At Akagera Aviation, clients' health and safety is our number one priority. To prevent the spread of COVID-19, we are taking every precaution to make sure visitors and passengers stay safe at all times at our facility and on all flights. All health and safety measures are applied following guidelines from the Rwanda Ministry of Health, Rwanda Civil Aviation Authority, WHO and ICAO.

Notice to Passengers Traveling to Rwanda

- Fill passenger locator form <http://www.rbc.gov.rw/travel>
- A negative PCR COVID-19 test certificate for a test conducted within 72 hours prior to departure

Passenger Health

- All passengers and personnel coming to our premises are screened. Symptomatic/sick people are not permitted on the premises or aboard flights.
- Only travelers are allowed at airports except those requiring special assistance.
- Wearing of face masks is mandatory on ground and on board for all customers and staff.
- Hand washing and disinfection is required on premises for all staff, visitors, and clientele.

Aircraft Cleaning

- Frequent cleaning and disinfection of aircraft cabins after each flight, with special attention to high contact areas such as seats, seat belts, handles, floor and objects handled by passengers and crew. We use appropriate and effective cleaning products and disinfectants as recommended WHO's Guide to Hygiene and Sanitation in Aviation.
- Frequent disinfection and protection of the hangar facilities and ground support equipment.

Bookings & Cancellations

- For any cancellation of charters that were booked and paid for by travelers are unable to travel due to COVID-19, Akagera Aviation shall issue credit notes and allow rescheduling of flights within a two (2) year period.

Useful links

- www.caa.gov.rw
- www.rac.gov.rw
- www.rbc.gov.rw
- www.moh.gov.rw
- www.rdb.rw



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We look forward to seeing you aboard your next flight. Book today, travel with confidence!

